

GENERAL VISITATION GUIDELINES

Effective May 14, 2020

The health and safety of our patients, visitors, employees, and our communities remain a top priority at NewYork-Presbyterian. Therefore, in line with the latest guidelines issued by the New York State Department of Health related to COVID-19, we have revised our visiting policy. Thank you for your understanding and cooperation.

For Patients and Visitors

- Visitors who are sick will not be permitted to enter the Hospital; this is without exception.
- We encourage visitors to remain closely connected to their loved ones through virtual means, including Skype, FaceTime, and/or phone.
- Temporary visitation may be granted for patients in extenuating circumstances, such as imminent end-of-life and/or a specific patient needing extra support. For example, specific patients needing extra support include those with intellectual and/or developmental disabilities or other cognitive impairments.
- Any visitor must wear appropriate personal protective equipment at all times.

Inpatient Locations

- At this time, no visitors are permitted for adult patients.
- One visitor per pediatric patient is allowed in the pediatric units and the Neonatal Intensive Care Unit (NICU). These visitors can only be parents, guardians, or family care partners. When possible, the designated visitors should remain the same for the course of admission.
- One support person and/or a trained doula are allowed to be with our obstetric patients during labor, delivery and postpartum care. When possible, the designated support person and/or a trained doula should remain the same for the course of the admission.

Behavioral Health

- No visitors are permitted for adult patients. Exceptions may apply based on the clinical team's judgment.
- For patients under the age of 18, one visitor per day is permitted.

Emergency Departments (ED)

- Visitors are prohibited in adult ED patient areas. Based on the clinical team's judgment, one visitor may be permitted.
- Only one visitor per pediatric patient is allowed in the pediatric ED; parent or caregiver only. Please speak with the patient's clinical team if the patient requires additional assistance.

Ambulatory Procedures or Ambulatory Surgery

- Visitors will not be permitted to accompany adult patients to their appointment, unless special assistance is required.
- Pediatric patients may be accompanied by one adult caregiver.
- Any visitor who is coughing or shows other signs of illness will be asked to kindly leave.
- During the appointment, we encourage patients to keep in contact with their loved ones through virtual means, including Skype, FaceTime, and/or phone. Staff will assist patients if needed.
- Hospital staff will remain in close contact with the visitor who will be picking up the patient after the procedure is complete.

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Other Outpatient Locations and Physician Practices

- Visitors will not be permitted to accompany adult patients to their appointment, unless special assistance is required.
- Pediatric patients may be accompanied by one adult caregiver.
- Any visitor who is coughing or shows other signs of illness will be asked to kindly leave.
- During the appointment, we encourage patients to keep in contact with their loved ones through virtual means, including Skype, FaceTime, and/or phone. Staff will assist patients if needed.

NewYork-Presbyterian Virtual Urgent Care

Individuals who are not feeling well can have a live video visit with one of our doctors through our Virtual Urgent Care service at nyp.org/urgentcare.

For More Information on COVID-19

Visit the CDC website at www.cdc.gov or NewYork-Presbyterian website at nyp.org.

COVID-19 PUBLIC HOTLINE

646-697-4000

For general questions about exposure
or health concerns