

As of March 23rd, our provider community can refer patients who are experiencing symptoms of respiratory illness (fever, nasal congestion, sore throat, and cough) to a new Fever and Cough Clinic at the ColumbiaDoctors Primary Care Nurse Practitioner Group office in Washington Heights at 516 West 168th street.

Providers at these clinics will follow current COVID-19 testing guidelines and have the capacity to test for COVID-19. Current guidelines limit COVID-19 testing to patients whom clinic providers determine are in need of hospitalization, however the guidelines may change in the days ahead allowing for broader testing. Testing will be ordered in Epic, and specimens will be tested at CUIMC labs.

Please note that patients cannot access the clinic directly; visits can be scheduled only after the patient has been triaged via phone or telehealth by one of our clinicians. We ask that the screening clinician follow current NYP/Columbia/Weill Cornell guidelines and only refer patients they feel require an in-person visit.

To refer a patient:

- There must be a Video Visit note or a Telephone Encounter entered into the patient's chart by a provider or RN that describes the patient history and current symptoms including recommendation to be seen at the fever clinic.
- Front desk users should have access to the following Epic department and are able to schedule in any open slot: MAN 516W168 INT MED COVID19
- The scheduling providers are generic. Use any open slot for:
 - INTMED PROVIDER 1
 - INTMED PROVIDER 2
 - INTMED PROVIDER 3
- Patients should be scheduled for same day or next day appointments.
- Include in the visit reason the referring provider: e.g. "Referred by Dr. X"
- **It is preferred that the practices directly appoint to the Fever Clinic schedule.** If there is a need for assistance, the call center will be able to assist at: 646-697-4747
- If your team cannot find a same or next day slot on the schedule, you will be able to send an In Basket message to the clinic staff. The name of the In Basket pool is:
MAN 519W114 INT MED COVID-19 FRONT DESK

At this time, capacity is limited and will be based on provider/staffing resources, availability of personal protective equipment (PPE), and testing supplies.

The referring provider will receive a copy of any labs when they are result in Epic. Patients with Connect will get their results there, and patients without Connect will get their results delivered by phone or mail. COVID-19 results will be available within one business day.

Patients whom you have referred to this clinic should be directed to <https://www.cuimc.columbia.edu/information-patients> which contains additional information and directions.